



HERC Enterprises, Inc.

Heating – Electrical – Refrigeration – Cooling

OFFICE: (704) 721-5267 CELL: (704) 791-5244

Commercial HVAC /Refrigeration & Kitchen Equipment Service Technician

Charlotte / Concord, NC

Operating under the HERC Enterprises HVAC, Refrigeration and Kitchen Equipment Service Enterprise. Providing installation and service of all HVAC and Service Kitchen Equipment along with all Popular Plumbing Brands, HERC Enterprises although a small business is a leading provider of commercial installation, maintenance and repair services in key and expanding Charlotte and surrounding areas. Ensuring greater customer productivity and profitability, HERC Enterprises delivers the most comprehensive and timely solutions serving as a premier partner with the discriminating residential and hospitality customers we serve. We continue to enhance our high-level service offering by enriching our team through ongoing training, advancement opportunities with balanced wages for skill, experience, and motivation growth.

Through both organic growth and regional expansion of our operations, HERC Enterprises will continually reach a larger customer base while continuing to build complete stakeholder trust as one of the regions most trusted and experienced HVAC and equipment service partner. By fortifying our client's bottom line and productivity, HERC Enterprises will continue to post annual growth, creating rewarding career opportunities for high performing employees.

We are interested in hearing from and meeting with professionals sharing the same passion for service excellence and growth as we have!

As a Field Service Technician, you will be expected to have a broad knowledge in all aspects of refrigeration, ice machines, air conditioning and ventilation, and electric, gas, and steam commercial kitchen equipment.

As a pre-requisite of hiring the technician must be in possession of a valid State Driver's license in good standing and a minimum Type 2 EPA certificate.

Requirements:

- Technician must have full knowledge of basic refrigeration and ice machine repair, including but not limited to Reach-in refrigerators and freezers, walk-in coolers basic walk-in freezers ice machines and dispensers.
- Technician must be able to perform such duties as troubleshooting the above-mentioned equipment, replacing compressors, evaporators and condensing units, ice machine cleanings and preventative maintenance inspections.
- Technician must be able to communicate to the client clearly and concisely his contact person, reason for the visit and his findings at the close of the service call.
- Technician will be responsible for operating and maintaining a clean organized vehicle and keeping his truck inventory current.
- Technician will be responsible for on call emergency evening and weekend duties no more than one week every three pay periods.
- Technician will be expected to perform overtime as required with opportunities to additional voluntary overtime on non-critical projects.
- Technician will be expected to possess all necessary hand tools to execute his position including adjustable wrenches, linesmen pliers, a six in one screwdriver, service wrench, combination wrenches and an Allen key set. Technician will also be responsible to provide refrigerant gauges, flaring tools, a torch set up, and a digital meter. Additional tool requirements to be discussed during interview based upon qualifications and position.

Compensation is commensurate with level of experience, advancement is linked directly to critical targets in customer satisfaction, process improvement, professional development evaluations. We also offer comprehensive ADP medical benefits on the first day of the month following 60 days of employment. Employee perks & discounts on various services, such as wireless plans, entertainment, sporting events, and gym reimbursement program. Personal time off accrual begins after the 26th pay period.

As our business runs 365 days a year supporting hospitality sector, this role may require evenings and weekends.

If you are looking for an opportunity to be part of a growing company who values honesty, integrity and employee growth, please reply back with your updated resume.

Job Type: Full-time

Pay: \$15.00 - \$25.00 per hour

Benefits:

- Dental Insurance
- Health Insurance
- Paid Time Off
- Professional Development Assistance
- Referral Program
- Vision Insurance

Schedule:

- Monday to Friday 0830-1700
- Weekends (Overtime / On-Call Duties when applicable)

COVID-19 considerations:

All technicians are provided with a personal protection kit for safety.

Experience:

- Refrigeration/HVAC/Cooking Equipment Service: 2 years (Preferred)
- Electrical, Plumbing or Gas Licenses (Plus)
- Welding, Plumbing and Carpentry Skills / Understanding (Plus)
- Military Experience (Major Advantage)

License:

- EPA Type II (Preferred)
- Driver's License (Preferred)

Work Location:

- Company Office Concord, NC and the greater Charlotte area as well as neighboring states during special short phase projects.

Pay Frequency:

- Every two weeks

This Job Is Ideal for Someone Who Is:

- Dependable -- more reliable than spontaneous
- People-oriented -- enjoys interacting with people and working on group projects
- Adaptable/flexible -- enjoys doing work that requires frequent shifts in direction

- Achievement-oriented -- enjoys taking on challenges, even if they might fail
- Military Experience – able to work independently with limited oversight
- Skills can be taught but motivation, passion, honesty and values must be instilled before you get here

Company's website:

- www.hercenterprises.com
- Email: charles@hercenterprises.com

Job details

Salary

\$15 - \$25 an hour

Job Type

Full-time

Number of hires for this role: 2

Announcement Period: October 2020 – Continuous 2021



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